



## How can parents/young people access the Harrow SENDIAS service?

Request an appointment via telephone or an email.

### Harrow SENDIAS

Cedars Hall (Kids Can Achieve Building)  
Artillery Place,  
Chicheley Road,  
Harrow Weald  
HA3 6QJ

**T: 020 8428 6487**

**E: [Harrow.Sendias@family-action.org.uk](mailto:Harrow.Sendias@family-action.org.uk)**

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W: [harrow-sendias.org.uk](http://harrow-sendias.org.uk)

Facebook: [Harrow SENDIAS](https://www.facebook.com/HarrowSENDIAS)

## Family Action

### Harrow SENDIAS

### Special Educational Needs and Disability Information and Advice Support Service

We work with children and Young People aged up to 25 with special educational needs (and their families).



### Family Action Head Office

34 Wharf Road, London N1 7GR

T: 020 7254 6251 F: 020 7249 5443

E: [info@family-action.org.uk](mailto:info@family-action.org.uk) W: [www.family-action.org.uk](http://www.family-action.org.uk)

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Chief Executive: David Holmes CBE. Vice Patrons: Christine Davies CBE.

Dr Andrew McCulloch. Dame Denise Platt DBE. Katie Vanneck-Smith.

Professor Harriet Ward CBE.

“I just wanted to say a big thank you for the time that you spent with me, your helpful and insightful advice and kindness  
You are greatly appreciated”  
A parent – after seeking advice from Harrow SENDIAS

### Who we are:

Family Action Harrow SEND Information, Advice and Support Service offers free, impartial, independent advice and support to families living in Harrow with a son or a daughter up to age 25 who has special educational needs or a disability (SEND).

We work with parents and carers as well as young people themselves to help develop and maintain good relationships with schools, colleges, the local authority and others in order to secure the best outcomes for the person with SEND.

### We aim to:

- Ensure parents and young people understand and can fully participate in the Education Health and Care Plan (EHCP) process by explaining how this EHCP assessment process works.
- Promote positive outcomes between parents/carers, schools, colleges and Local Authority agencies.
- Ensure the views, needs and wishes of parents/carers, children and young people are included in the EHCP assessment.

### What does the service provide?

- **Appointments** for parents/carers or young people at our office or in an educational setting, or Youth Centre.
- **Support** for families via our helpline, email, 1:1 meetings.
- Guidance on the application process for **statutory assessment**, documents needed.
- Support in resolving **disputes** and facilitating communication between families and schools/professionals;
- Informal disagreement resolution, help with **mediation and tribunal**.
- Support and assistance for **paperwork** preparation.
- **EHC plans** reviews with parents/carers to ensure that objectives and outcomes of the special education provision meet the child/young person's needs.
- Advice and support through the process of **transition** from one school to another (including **exclusion**).
- Support families to apply for transport for their children with disabilities; or appeal decisions on **travel assistance**.

